

STEPS TO JUSTICE

TRIBUNALS AND COURTS

An OJEN workshop demonstrating a CLEO
public legal information resource.



CLEO

Community Legal Education Ontario
Éducation juridique communautaire Ontario



Courts and Tribunals in Ontario: *What is covered?*

- Landlord and Tenant Board
- Provincial offences court
- Social Benefits Tribunal
- Criminal court
- Family court
- Courts and partner abuse
- Human Rights Tribunal
- Small Claims Court



Real Life Legal Problems

Demonstration Scenario

This year, I started college in a new city and rented my very first apartment. Unfortunately, only a week after I moved in, everything started to go wrong. The fridge and plumbing stopped working and the front door won't even lock. I checked my lease agreement and it says that my landlord is not responsible for any maintenance or repairs. This seems unfair, but I did sign the agreement. What should I do?



Steps to Justice



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Steps to Justice

Step-by-step information about legal problems.
Reliable, practical, and easy to understand.

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Income Assistance

Tribunals and Court

Live chat
Mon-Fri 11am-1pm



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Start on the Steps to Justice topic, “Landlord and Tenant Board” with the question, “Can I take my landlord to the LTB if they won’t fix something?”

Some questions:

- Can I take my landlord to the LTB if they won't fix the broken items in my apartment?
- Can I be compensated for money I had to spend to fix the problems that my landlord refused to fix?
- Since I signed the agreement, is my landlord off the hook?
- How can I make sure the LTB knows exactly what it is that I want my landlord to do to remedy the situation?
- If I can't afford the filing fee for my LTB application, what can I do?



**Using the
Steps to Justice
Website**



Group Work

1. Navigate to the Steps to Justice website:
<http://stepstojustice.ca>
2. Read your scenario with your group.
3. Try to identify the main legal issues.
4. Imagine that you are the person in the scenario. Use the Steps to Justice website to answer the questions on your handout.
5. As you browse, try to find out more about how the law would affect the person in your scenario. What does it say? What are their options?
6. Record your answers on the handout.

If you get stuck, ask for help!



Large Group Scenario

FOCUS AREAS:

- 1) Laying and dropping criminal charges
- 2) Language rights in court
- 3) Diversion court

Chantelle and Omar are both big hockey fans. Chantelle lives in Quebec and her first language is French. She supports the Montreal *Canadiens*, while Omar is a fan of the Toronto Maple Leafs.

Chantelle drove from Montreal to Toronto to watch the teams play each other. Omar attended the same game, and sat directly behind Chantelle. When Omar started trash-talking about the *Canadiens*, Chantelle turned around and told him to watch his mouth. Omar laughed at her accent, which angered Chantelle even more, so she stood up and struck Omar in the face. The police escorted her out of the arena and placed her under arrest. The police took a statement from Omar and told him that Chantelle would likely be charged with assault. Omar told the police that he did not intend to press charges.

